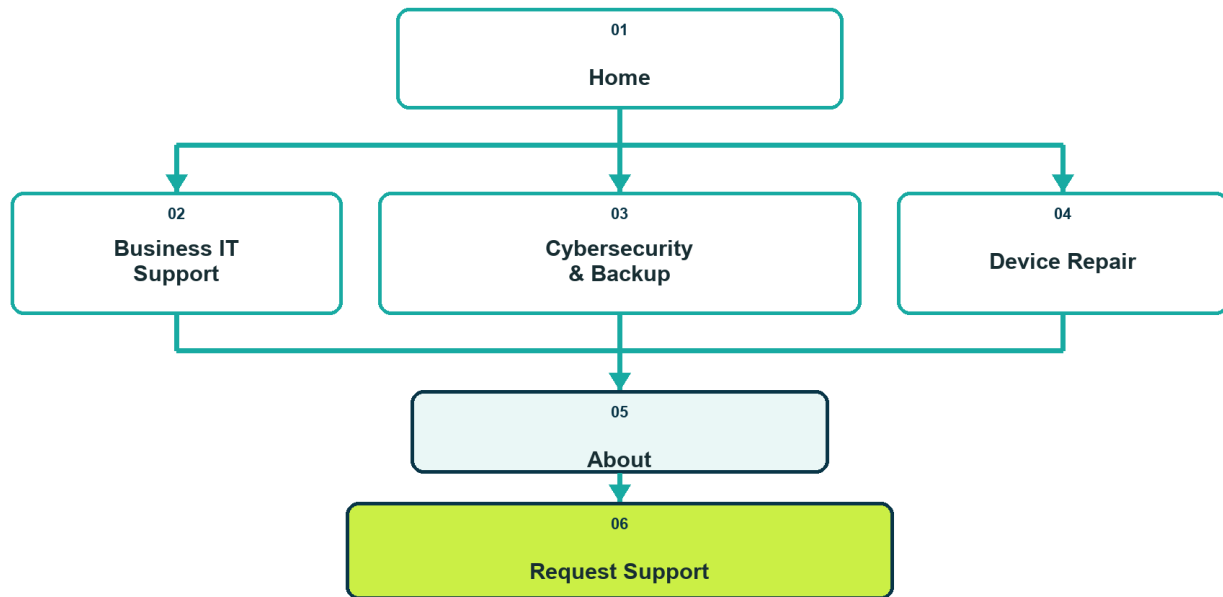


Computer and IT support website workbook

Plan a clear six-page support website before entering content in Website Builder. Each page combines practical advice, Prairie Byte example wording, and space for your own draft.



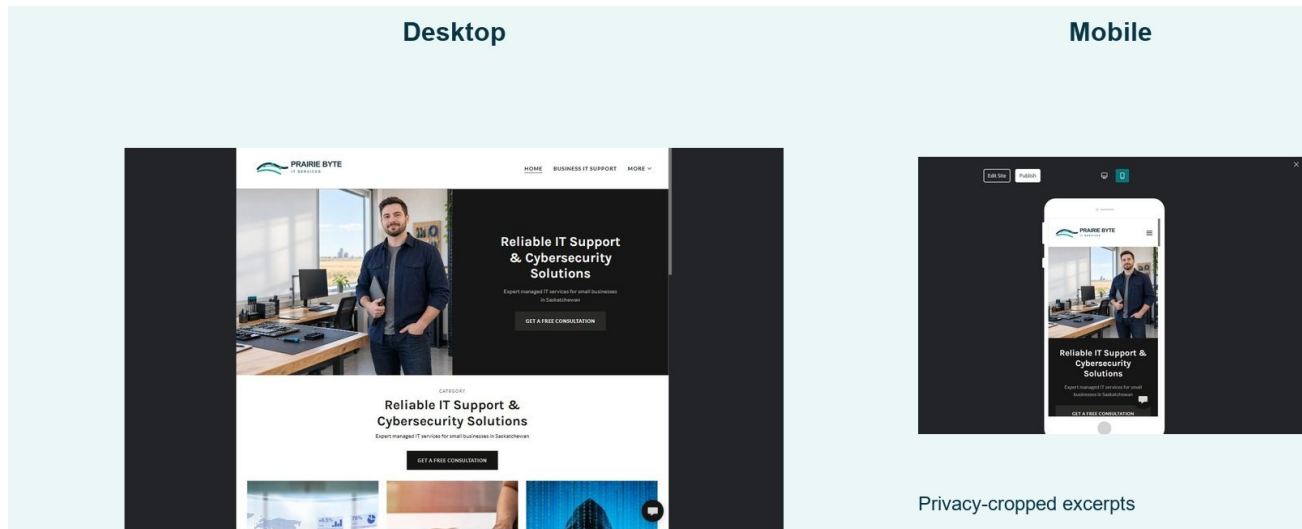
A visitor chooses the problem path, confirms who is behind the service, then requests support safely.

Before the workshop

Bring your verified business name, service area, business hours, public contact details, current logo files, and a list of services you can explain accurately. Keep private customer records and credentials out of the website draft.

The main customer problem this website should solve

1 Home



Current Prairie Byte Home page on desktop and mobile

Website advice

Explain who you help, the common problems you solve, and the safest next step.

Prairie Byte example

Clear technology help for the way your business works. Prairie Byte supports workstations, Microsoft 365, networks, backups, and everyday device issues for small organizations.

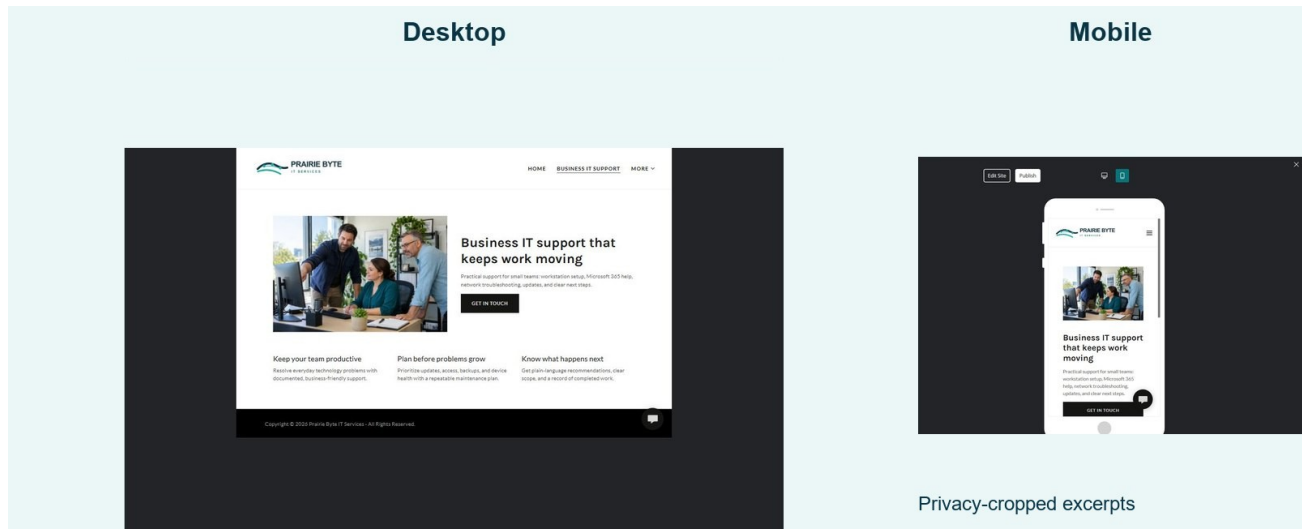
Your draft

Page headline

Supporting message

Primary action and destination

2 Business IT Support



Current Prairie Byte Business IT Support page on desktop and mobile

Website advice

Group recurring business support around outcomes instead of technical product names.

Prairie Byte example

Keep your team productive with practical help for devices, accounts, updates, network problems, and new staff setup.

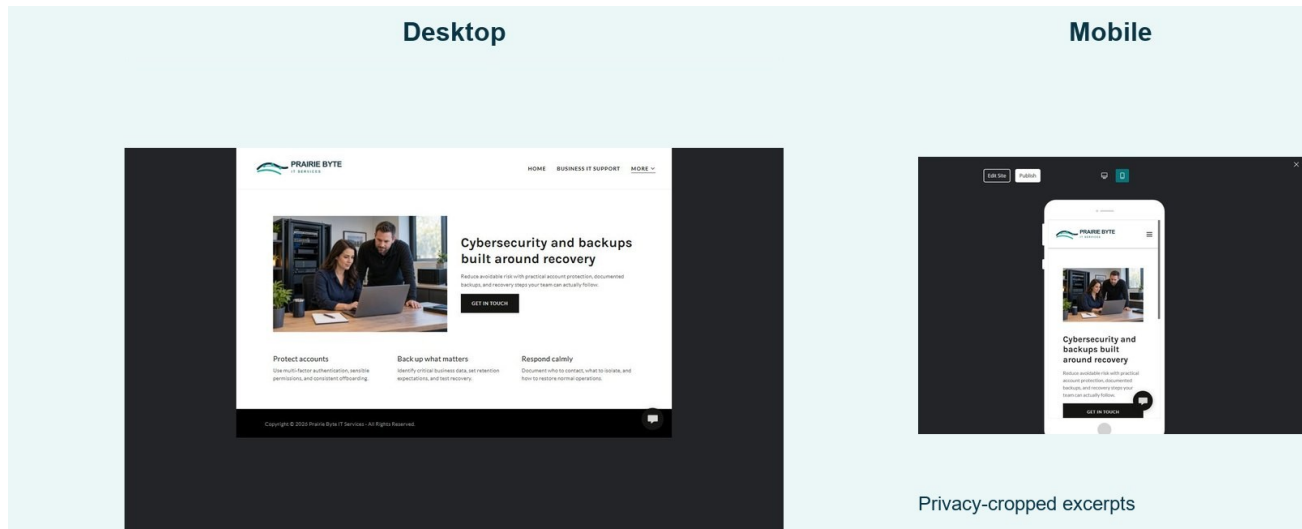
Your draft

Page headline

Supporting message

Primary action and destination

3 Cybersecurity and Backup



Current Prairie Byte Cybersecurity and Backup page on desktop and mobile

Website advice

Explain prevention, recovery, and limits without making guarantees.

Prairie Byte example

Protect accounts, back up important business information, and prepare a clear response plan before a disruption.

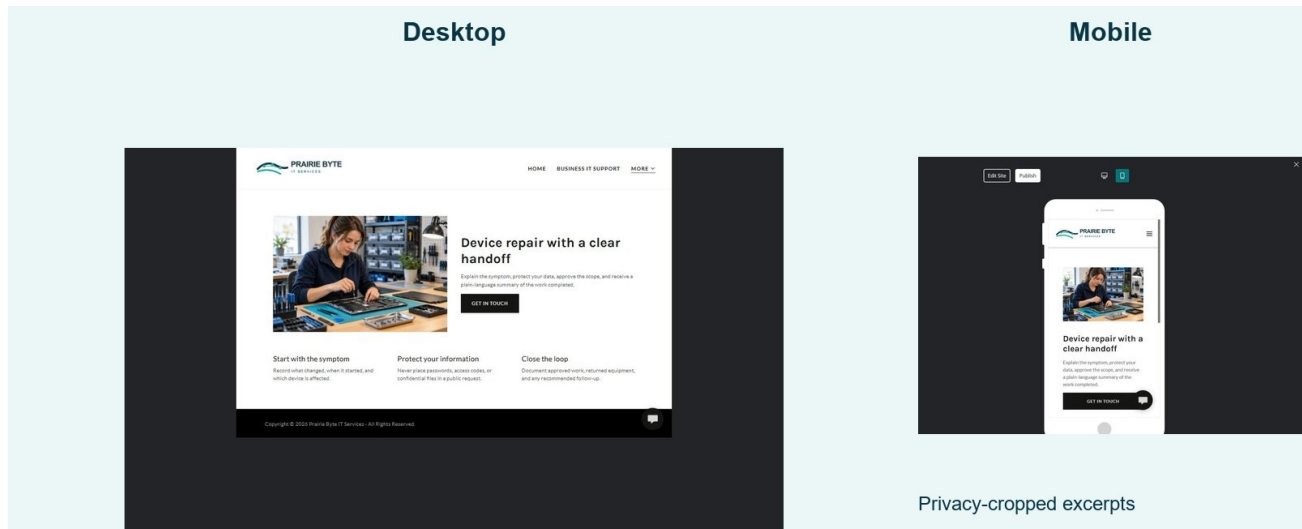
Your draft

Page headline

Supporting message

Primary action and destination

4 Device Repair



Current Prairie Byte Device Repair page on desktop and mobile

Website advice

Set expectations for assessment, privacy, approvals, and handoff.

Prairie Byte example

Start with the symptom, explain the proposed repair, protect customer information, and close the loop with clear pickup notes.

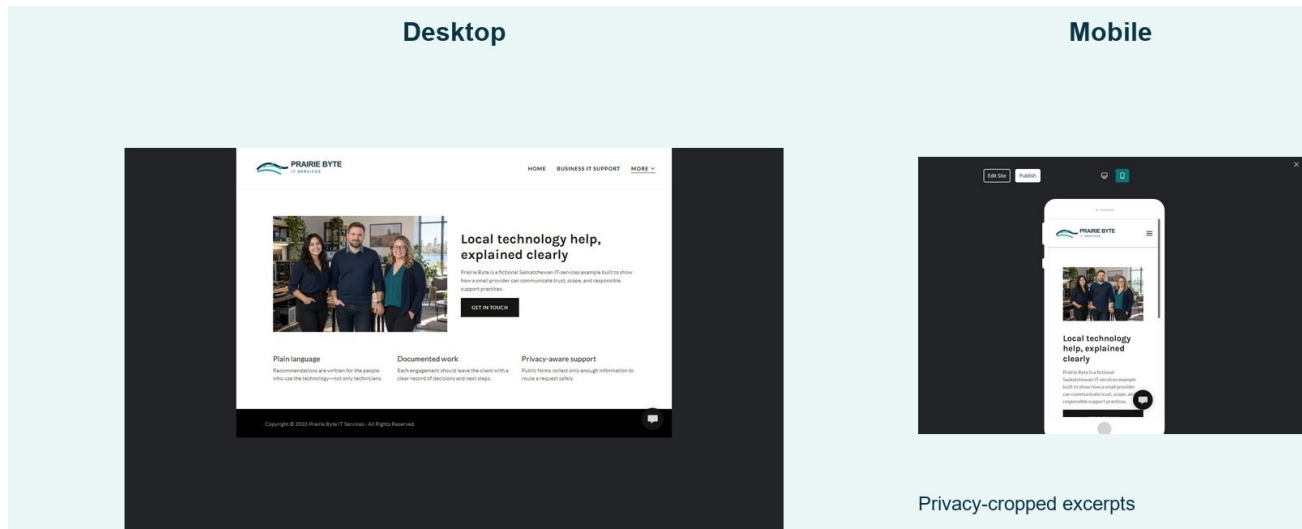
Your draft

Page headline

Supporting message

Primary action and destination

5 About



Current Prairie Byte About page on desktop and mobile

Website advice

Show the people and working principles behind the service.

Prairie Byte example

Prairie Byte provides local technology help in plain language, documents completed work, and uses privacy-aware support practices.

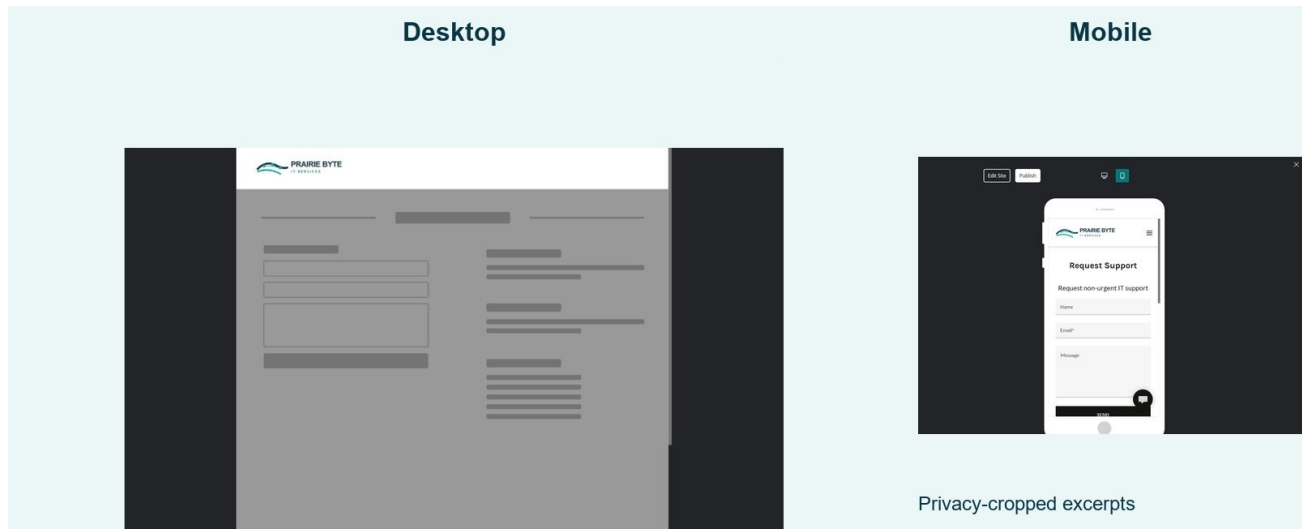
Your draft

Page headline

Supporting message

Primary action and destination

6 Request Support



Current Prairie Byte Request Support page on desktop and mobile

Website advice

Collect only the details needed to route a non-urgent request.

Prairie Byte example

Tell us what stopped working without including passwords, access codes, confidential files, health information, or payment information.

Your draft

Page headline

Supporting message

Primary action and destination

Launch review

- ☐ Every page answers a distinct visitor question.
- ☐ All services, hours, prices, response times, and qualifications are verified.
- ☐ Each page uses a distinct, relevant image with permission to publish.
- ☐ The support form excludes credentials and sensitive records.
- ☐ Buttons work on desktop and mobile, and contact details are consistent.
- ☐ A named backup is saved before major revisions or publishing.

Website Builder

Learn about Website Builder: <https://www.saastech.net/products/website-builder>

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